

## STANDARDS

### Retail Cannabis Licence

# Retail Cannabis – Third Party Delivery

A third-party delivery service is required to comply with these standards when delivering cannabis on behalf of a licensed retail cannabis store.

## 10.0 Third Party Delivery

### 10.1

The delivery service is responsible to ensure that any person delivering cannabis on behalf of the licensee is aware of and complies with these standards.

### 10.2

All third-party delivery services must:

- a) deliver cannabis only to a person 19 years of age or older at the address specified on the remote order;
- b) conduct an age verification check at the point of delivery to verify the receiver is at least 19 years of age;
- c) not deliver to a person who appears to be intoxicated;
- d) not leave the package with a person at an address not specified in the remote order;
- e) require the receiver to sign an acknowledgement of receipt prior to receiving the cannabis; and
- f) ensure the driver of a delivery vehicle is 19 years of age or older.

### 10.3

Any cannabis not deliverable by a third party cannabis delivery service must be returned to the retail cannabis store or kept in a secure location at the delivery service until the cannabis is picked up by the purchaser or returned to the sender.

### 10.4

Prior to providing the purchaser with the package held at a secure location of the delivery service, the delivery service must require the receiver:

- a) present the required delivery notice card;
- b) present the required identification to confirm the person is 19 years of age or older; and
- c) sign a written acknowledgement of receipt.

### 10.5

Cannabis may only be delivered to a customer during the following hours:

- a) from 8:00 a.m. until 12:30 a.m.; and
- a) from 1:00 p.m. until 12:30 a.m. on Remembrance Day.

This document is available in alternate formats, upon request.

