

Job Bulletin: Minors as Agents Program (MAP) Agent

Advertisement # 43473
Minors as Agents Program (MAP) Agent (Multiple Positions)
Casual
Commercial Services Department, Operations Unit

Closing Date: November 14, 2024
Salary: \$18.60 per hour

The Liquor, Gaming and Cannabis Authority of Manitoba (LGCA) regulates the province's liquor, gaming, cannabis, and horse racing industries. We license liquor sales, service and manufacturing, gaming employees, products and operations; retail cannabis stores; and horse racing. We strive to serve the public interest by regulating these industries in a respectful, impartial, and balanced manner.

The LGCA is seeking highly motivated young people to work within the Commercial Services Department, which is part of the Operations Unit. MAP agents work with inspectors to conduct inspections in licensed premises and document their findings.

Qualifications

The successful candidates must have:

- At least a grade 9 or equivalent level of education.
- Strong interpersonal and verbal communication skills to interact professionally with licensees, the public, and LGCA staff, and to provide testimony at hearings.
- Strong initiative with the ability to remain calm in stressful situations.
- Strong attention to detail and observations skills to collect information and evidence, with the ability to create accurate written reports.
- Basic mathematical skills for balancing cash exchanged during transactions and recording purchases.
- Strong decision-making and problem-solving skills to quickly assess situations and ensure safety.
- Ability to work effectively in a team environment.
- Demonstrated sound judgment and respect for others to handle sensitive and confidential matters.

The following qualifications are desired:

- Proficiency in French.

Duties:

MAP agents are responsible for conducting inspections in licensed premises under the guidance of inspectors. MAP agents try to buy regulated liquor, cannabis or lottery products, or participate in licensed gambling to determine whether licensees are following rules and prohibitions on underage sales and participation. After each inspection, Agents record all interactions with licensees and staff in writing and ensure all cash provided to them to carry out their duties is accounted for. Agents may also be required to provide testimony at hearings.

Additional Information:

- Given the nature of this position and its legislative and operational requirements, applicants must be at least 16 and less than 19 years of age. Government-issued ID will be required to verify age.
- A consent to hire form must be signed by a parent or guardian.
- Applicants must be available for evening and weekend shifts.
- An eligibility list may be created for similar positions and will remain in effect for 12 months.
- Applicants may be required to write a screening/selection exercise/test.
- Applicants must be legally entitled to work in Canada.
- Circumstances may arise where the competition may need to be withdrawn.
- A positive attendance record will be a consideration in the screening process.
- Satisfactory work performance in the preceding 12 months is required.

This document is available in alternate formats, upon request.



The LGCA has a comprehensive compensation and benefits package that includes extended health care, health spending account, dental care, vision care, long term disability insurance, group life insurance, maternity leave top-up plan, family related leave and a defined benefit pension plan (some pension plans allow for portability between the Civil Service Superannuation Board and employers). Training, educational support and career development opportunities are also available.

Apply to:

Advertisement #43473
Liquor, Gaming and Cannabis Authority of Manitoba
Human Resources
1055 Milt Stegall Drive
Winnipeg MB R3G 0Z6
Fax: 204-927-5384
Email: resumes@LGCamb.ca

Please quote your name and the advertisement number in the subject line of your email.

Please submit the application form and any other desired documents (i.e., cover letter and/or resume) in PDF format to resumes@LGCamb.ca or to our website be considered for this competition. The LGCA does not accept .zip files or links to Google Docs, Dropbox, or any cloud-based storage systems as a substitute for PDF documents.

Link to download the application form: [MAP Agent Application Form](#)

Link to apply at our website: <https://lgcamb.ca/minors-as-agents-program/>

Accessibility

LGCA will consult with all applicants requesting accommodation during the recruitment process to ensure that the accommodation provided considers the applicant's individual accessibility needs.

Employment equity is a factor in selection. Applicants are requested to indicate in their covering letter or resumé if they are from any of the following groups: women, Indigenous people, visible minorities, and persons with disabilities.

We thank all who apply. Only those selected for further consideration will be contacted.

Visit LGCamb.ca to learn more about the Liquor, Gaming and Cannabis Authority of Manitoba.

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