A third-party delivery service is required to comply with these standards when delivering cannabis on behalf of a licensed retail cannabis store.

### 10.0 Third Party Delivery

10.1 The delivery service is responsible to ensure that any person delivering cannabis on behalf of the licensee is aware of and complies with these standards.

10.2 All third-party delivery services must:
- a) deliver cannabis only to a person 19 years of age or older at the address specified on the remote order;
- b) conduct an age verification check at the point of delivery to verify the receiver is at least 19 years of age;
- c) not deliver to a person who appears to be intoxicated;
- d) not leave the package with a person at an address not specified in the remote order;
- e) require the receiver to sign an acknowledgement of receipt prior to receiving the cannabis; and
- f) ensure the driver of a delivery vehicle is 19 years of age or older.

10.3 Any cannabis not deliverable by a third party cannabis delivery service must be returned to the retail cannabis store or kept in a secure location at the delivery service until the cannabis is picked up by the purchaser or returned to the sender.

10.4 Prior to providing the purchaser with the package held at a secure location of the delivery service, the delivery service must require the receiver:
- a) present the required delivery notice card;
- b) present the required identification to confirm the person is 19 years of age or older; and
- c) sign a written acknowledgement of receipt.

10.5 Cannabis may only be delivered to a customer during the following hours:
- a) from 8:00 a.m. until 12:30 a.m.; and
- a) from 1:00 p.m. until 12:30 a.m. on Remembrance Day.

This document is available in alternate formats, upon request.