LIQUOR, GAMING AND CANNABIS AUTHORITY OF MANITOBA

Job Bulletin: Inspector (Liquor, Cannabis and Commercial Gaming)

Advertisement # **45752**
Inspector
Regular, Full-time (3 positions)
Commercial Services, Operations Unit
Closing Date: **November 3, 2026**
Salary Range: **$71,302 - $86,225 per annum [6XH]**

The Liquor, Gaming and Cannabis Authority of Manitoba (LGCA) regulates the province's liquor, gaming, cannabis, and horse racing industries. We license liquor sales, service and manufacturing; gaming employees, products and operations; retail cannabis stores; and horse racing. We strive to serve the public through impartial regulation that prioritizes safety and fosters informed choices in these industries.

The LGCA is seeking a highly motivated individual to work within the Commercial Services Department, which is part of the Operations Unit. The Inspector is an appointed peace officer responsible for protecting the public through education and enforcement of The Liquor, Gaming and Cannabis Control Act and its regulations. Specifically, the position ensures compliance with liquor, retail cannabis and commercial gaming (video lottery terminals, lottery ticket retailers) requirements and is responsible for planning compliance and permit work based on risk, conducting education sessions, monitoring the media, and developing internal and external working relationships.

This position is based at the Winnipeg headquarters and is a shift-work position which requires frequent travel throughout Manitoba, including overnight, multi-day trips working away from home. The position requires the incumbent to work rotating shifts including days, evenings, late-night and weekend shifts, as part of a risk-based enforcement team.

Candidates who do not meet all essential criteria and qualifications may be considered on an underfill basis at the underfill pay grade. In such cases, the candidate will be appointed at a lower classification and pay grade until the required qualifications are met.

- Full working level salary range: $71,302 - $86,225 per annum [6XH]
- Underfill salary range: $67,614 – $81,780 per annum [6XG]

Staff in underfill will perform duties with appropriate supervision and may be eligible for reclassification to the full working level upon demonstration of required competencies, experience, or qualifications, subject to approval and in accordance with the collective agreement.

Qualifications
The successful candidate must have:

- A degree from a post-secondary institution, preferably in criminal justice, enforcement, administrative law, business administration or public administration; and three to five years' experience conducting inspections or comparable in-the-field compliance/ enforcement work, preferably involving public sector and regulatory environments. A combination of education and experience may also be considered.
- Excellent communication and interpersonal skills to effectively communicate with staff, clients and stakeholders.
- Attention to detail, impartiality and sound judgement, with demonstrated analytical skills to identify risks, irregularities, patterns or trends and make appropriate decisions.
- Demonstrated problem-solving and conflict resolution skills to de-escalate contentious situations.
- Demonstrated ability to handle sensitive and confidential matters.
- Well-developed political acumen to understand the impact of their actions, how decisions can be influenced in different situations, and the ability to adapt to changes in priorities or direction.
- Knowledge and experience interpreting and applying policies, legislation and regulatory standards and requirements; as well as basic knowledge of legal and court proceedings.
- Inspection skills including documenting evidence and gathering and recording information.

- Strong organizational and time management skills with the ability to plan, balance and manage multiple work demands and deadlines.
- Demonstrated ability to work independently as well as in a team environment.
- Proficiency with Microsoft 365 and specialized databases (e.g. LGCA Regulatory Management System [RMS]).

The following qualifications are desired:
- Understanding of First Nations issues, language and culture.
- Experience in presenting complex information in a way that educates and encourages compliance.
- Proficiency in French.

Your cover letter and résumé must clearly indicate how you meet the qualifications.

Duties:
The inspector undertakes inspection activities at licensed establishments (e.g., restaurants, bars, beer vendors, cannabis stores, VLT sites, lottery ticket retailers) and permitted events (e.g., wedding socials, fundraisers with liquor service). They assess whether there are compliance or safety concerns, and process complex permits within scope. They work without supervision in the field and must independently make quick and balanced decisions and maintain their professionalism in contention situations. An inspector must build effective internal and external working relationships, conduct information sessions adapted for different audiences, and draft a variety of written reports and recommendations. They recognize what factors need to be considered in diverse scenarios; and make sound recommendations and decisions based on legislative authority, evidence, logical reasoning, and relevant precedent.

Conditions of employment:
- Legally entitled to work in Canada.
- Qualify under The Liquor, Gaming and Cannabis Control Act to be appointed as an Inspector.
- Satisfactory criminal record check (verified by fingerprints), police vulnerable sector check, child abuse registry check, and driver's abstract.
- A valid Manitoba driver's licence, and the ability to regularly travel throughout Manitoba are required. This includes overnight, multi-day trips working away from home.
- Available to work shifts aligned with industry hours. Working hours are irregular, and involve regular evening (for example, 2:00pm-10:00pm), night (for example, 8:00pm-4:00am), and weekend shifts; with some statutory holiday and day shifts (for example, 10:00am-6:00pm). Schedules are posted in advance, and shift premiums are offered for evenings and weekends.

Additional Information:
- An eligibility list may be created for similar positions and will remain in effect for 12 months.
- Applicants may be required to write a screening/selection exercise/test.
- Circumstances may arise where the competition may need to be withdrawn.
- A positive attendance record will be a consideration in the screening process.
- Satisfactory work performance in the preceding 12 months is required.
- Ability to perform routine manual labour components of the position, which may include but are not limited to occasional lifting of objects weighing 7-23 kilograms, walking considerable distances, climbing stairs, exposure to inclement weather conditions and exposure to high noise levels.
- The incumbent is expected to deal with potential volatile situations on a regular basis such as dealing with minors, intoxicated persons, nudity, large crowds and hostile individuals.

The LGCA has a comprehensive compensation and benefits package that includes extended health care, health spending account, dental care, vision care, long term disability insurance, group life insurance, maternity leave top-up plan, family related leave and a defined benefit pension plan (some pension plans allow for portability between the Civil Service Superannuation Board and employers). Training, educational support and career development opportunities are also available.

Apply to:
Advertisement #45752
Liquor, Gaming and Cannabis Authority of Manitoba
Human Resources
1055 Milt Stegall Drive
Winnipeg MB R3G 0Z6
Fax: 204-927-5384
Email: resumes@LGCAmb.ca

Please quote your name and the advertisement number in the subject line of your email.
Please submit your cover letter, resumé and any other documents in PDF format. The LGCA does not accept .zip files or links to Google Docs, Dropbox, or any cloud-based storage systems as a substitute for PDF documents.

Accessibility
LGCA will consult with all applicants requesting accommodation during the recruitment process to ensure that the accommodation provided considers the applicant's individual accessibility needs.

Employment equity is a factor in selection. Applicants are requested to indicate in their covering letter or resumé if they are from any of the following groups: women, Indigenous people, visible minorities, and persons with disabilities.

We thank all who apply. Only those selected for further consideration will be contacted.

Visit LGCAmb.ca to learn more about the Liquor, Gaming and Cannabis Authority of Manitoba.

This document is available in alternate formats, upon request.